

SPOT & STAIN REMOVAL COURSE

SATURDAY 1ST NOVEMBER 2008
9.00am - 5.00pm (8.30am Registration)

Held at:- NSPCC TRAINING CENTRE
 GILMOUR CLOSE
 BEAUMONT LEYS
 LEICESTER
 LE4 1EZ
 Tel. 0116 234 7200

COURSE DETAILS

The cost is £115 + VAT (£135.13) for members and £155 + VAT (£182.13) for non members which includes lunch, tea and coffee. Course fees are required in full before bookings can be confirmed. Please make cheques payable to Carpet Cleaners Association Ltd. All delegates will receive a course manual, a tamping brush, a Spatula & disposable pipettes (tools of the trade) to take away with them. The day will include some hands on participation. Please bring your own Spotting kit, or alternatively any tools that you are used to working with.

No mobile telephones whilst course is in progress.
 Cancellation Course fee will be forfeit if delegates give less than 7 full days notice of cancellation.



COURSE PROGRAMME

Customer advice (Accidents happen)
 Typical Problems
 Spots and Stains (How do you know what to look for?)
 Fibres and Construction
 pH
 Spotting kit (Basic, Advanced, Preparation)
 The five steps (Identify, Required re-agent, Application, Removal, Rinsing)
 Problems
 Fabric protectors (Benefits)

COURSE TUTOR: MR PAUL PEARCE



CUT ALONG HERE If interested please complete the form below and return to:- NCCA, 62c London Road, Oadby, Leicester, LE2 5DH

COMPANY _____

COURSE DELEGATES _____

ADDRESS _____

TEL. _____ MEM. NO. _____ DATE _____ SIGNED _____

TOTAL AMOUNT ENCLOSED _____