

## FREQUENTLY ASKED QUESTIONS

**What is the event?** Cleaning & Restoration Show 2019. A large exhibition for the carpet cleaning and restoration industries.

**What is the event date?** Saturday October 19<sup>th</sup> 2019.

**What time does the event start/finish?** 10:00am until 4:00pm.

**Where is the event?** Harrogate Convention Centre

**How do I get there?** Postcode: HG1 5LA, for full directions please visit

<https://www.harrogateconventioncentre.co.uk/visitors/getting-here>

**Is parking available at the venue?** Yes. Ample parking is available at several sites around the venue. Height restriction may apply.

**Is there a fee for parking?** Yes, parking charges from the venue will apply.

**How much does it cost?** Tickets are £6.00 per person and must be purchased in advance from the NCCA. Tickets are available on the day at £8.00. Children under the age of 16 go free.

**Can I bring guests or non-members?** Yes, the event is open to all. Children are welcome but remain the responsibility of the parent/guardian and must be supervised at all times.

**Are pets allowed?** No, except for guide dogs.

**Is food available at the venue?** Food and refreshments can be purchased from on-site catering within the venue.

**Is there anything other than the exhibition as part of the event?** The NCCA will be arranging technical and business seminars for visitors at set times during the day. Full details to be announced.

**Is anything happening in the evening?** The NCCA will be holding a dinner event Saturday night and members are welcome to join us. Tickets can be purchased from the NCCA website. An informal get together/meal prior to the show is also being planned for Friday night. Confirmation and further announcements to follow.

**Is anything else planned?** The NCCA General Meeting will also be running on Sunday 20<sup>th</sup> in the morning. Agenda will be available soon, but you can register interest in attending in advance with the NCCA office.

**Are there any options close by for accommodation?** There are a limited number of rooms reserved at the on-site Crowne Plaza hotel on 18-19<sup>th</sup> October at the following rates (includes breakfast and parking). £119.00 per night Single Occupancy or £129.00 per night Double Occupancy. These rates are available until September 20<sup>th</sup> and cannot be guaranteed after this date. Rooms available are on a first come, first served basis and can only be arranged by calling 01423 849933. Ask for hotel reservations and quote exhibiting at NCCA Event. Other nearby accommodation can be found here <https://www.harrogateconventioncentre.co.uk/visitors/accommodation>.