* Clean vehicle is a must & all equipment should be clean & sanitized.
* One person only in van unless from same family/home, although government guidelines now say if you are regular coworkers then you can travel together
* Onsite social distancing must be adhered to
* Preferably ask client to reside in another room or if they are comfortable to leave you to it
* PPE is recommended such as mask, gloves, shoe covers client should be advised ahead of time.
* Questions should be asked as to the health of the occupant’s etc.,
* Pre-inspection is still part of all procedures however I would recommend/emphasize that as much as possible is lifted from the surfaces to be cleaned. The idea is to reduce the touching of household products as much as possible.

* Vacuuming. There has been some controversy over whether it should be done by the carpet cleaner or not. Providing we are dealing with a non-infected property then my recommendation is that an upright bag type vacuum is used. I use a Sebo upright with a HEPA filter and a side filter with Sebo original bags. The bags are disposed of after each job and filters can be cleaned.
* The cleaning can now take place. Whatever system you are going to use I would pre-spray with your regular product regardless of the process you are carrying out. i.e. Wet extraction, Dry compound and Low moisture rotary systems. Heat plays a big part in the cleaning process and will benefit any cleaning process.

* Do you apply a sanitizer before or after the clean? Or maybe both? My belief is that the pre-clean is sufficient to deal with the removal of soil and the post application of a sanitizer will give that final piece of mind to the consumer.
* Does the above guarantee that if there was any evidence of the coronavirus that it is completely removed? No but nor does it guarantee that the next visitor to the home won’t infect it. What we are trying to accomplish is a clean environment and give the consumer some confidence to enjoy their home again.

* Extra passes – wet or dry?
* Furniture moving
* Speed drying?
* Grooming?
* Cleaning Edges

The below link takes you to the online version of Document 12. On page 7 of the pdf is reference to having carried out your risk’s etc which I have attached as Document 14. If you go to the link it will take you directly to the download. Just print it out and put your company details on it date etc.,

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/homes#homes-1-2>